

Enforcement, Reports & Appeals

MODERATION HAS TWO GOALS

Protect the community now, and make better behavior possible afterward when it is safe to do so.

How rules are enforced

Staff consider severity, intent, impact, evidence, cooperation, history, and risk to the server. Outcomes may include:

- Advice or an informal correction
- A warning
- Content or item removal
- Temporary restrictions, mute, jail, or removal from an area
- Rollback or economic correction
- Temporary or permanent ban
- Account, IP, or network-level restrictions

Not every case begins with a warning. Severe cheating, threats, doxxing, destructive griefing, attacks on server stability, or ban evasion may justify immediate removal.

Staff may act to contain an incident while it is investigated. A temporary restriction is not always the final decision.

?⚖ Working with staff

Follow reasonable staff instructions related to safety, moderation, server stability, or an active incident. You are not required to agree with every decision, but you must remain patient enough for staff to do their job. Do not impersonate staff, deliberately waste their time, interfere with an active case, or backseat-moderate other players.

If a staff member mistreats you, preserve the relevant context and make a private complaint. Public escalation and retaliation make a fair review harder, not easier.

☐☐ Reporting a problem

Report urgent issues in game when staff are present. Use Discord for private, detailed, or offline reports.

Include:

1. Your exact username and the usernames involved.
2. What happened, without exaggeration.
3. Approximate time, world, and coordinates.
4. Screenshots, video, chat context, or transaction details.
5. What you have already done in response.

Do not retaliate, publicly campaign for punishment, edit evidence deceptively, or repeatedly message multiple staff members for a faster answer.

☐☐ Appeals

An appeal should explain:

- What decision you are appealing
- What you understand happened
- Why the decision should be reconsidered
- What will be different if access is restored

An appeal is not improved by insults, threats, fabricated evidence, or having friends pressure staff. Time served alone does not guarantee access will be restored.

☐☐ Alternate accounts and evasion

Do not use another account, address, VPN, proxy, or player to bypass a mute, ban, cooldown, restriction, or investigation. Accounts reasonably connected to evasion may also be restricted.

If multiple legitimate players share a connection, tell staff when it becomes relevant rather than using that fact to conceal evasion.

The best moderation outcome is boring: the harm stops, the facts are clear, and everyone can move on.

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