

# I Cannot Connect

## 🔒 THE GATES ARE SHUT

Start with the exact error message. “It does not work” conceals the one clue the gates were careless enough to leave behind.

## Connection details

**Java:** `play.plaguemc.xyz` on port `25565`

**Bedrock:** `play.plaguemc.xyz` on port `19132`

## Quick checks

1. Confirm you selected the correct edition and port.
2. Remove spaces before or after the address.
3. Restart Minecraft and its launcher.
4. Disable VPN or proxy routing for one test.
5. Check Discord for maintenance or outage notices.
6. Try again without rapidly reconnecting; closed gates are rarely frightened into submission.

“Failed to verify username” usually points to session or account authentication; restart the launcher and sign in again. A timeout more often indicates routing, firewall, server availability, or the wrong port.

When requesting help, include edition, version, exact error, and approximate time. Never include passwords, tokens, or recovery codes.

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